

Turnkey Solutions For Your Business

Since no two businesses are alike, and the needs of any business evolve over time, Vulcan Logic offers solutions that can evolve with the needs of the client:

- **Microsoft® Office** solutions, using any or all programs in the Office XP collection, for businesses of any size
- Solutions based on the popular **QuickBooks®** accounting package from Intuit, for the small business with straightforward requirements and few customization needs
- Solutions based on **OPEN SYSTEMS® Accounting Software**, for the larger business with more diverse accounting and back-office needs
- **Fully customized solutions** tailored specifically to the needs of the business, for those businesses whose operations simply cannot fit into the "mold" of traditional accounting packages
- **Business BASIC** solutions and services, for businesses with existing Business BASIC (BBx®, PRO/5®, VPRO/5®, BBj®) systems who need to maintain or enhance their software

Vulcan Logic can provide the resources you need to enhance, support or replace your existing business application system. We offer a wide variety of services and products to help enhance your business and your bottom line. We at Vulcan Logic strive to be your one-stop computing solutions center™. Browse this brochure and visit our Web site to see what Vulcan Logic can do for your business. Of course, we'll be happy to answer any questions you may have. You'll find our contact information right across from here†. ➤

Businesses Need Solutions

At Vulcan Logic, we are committed to providing our clients with the highest level of computer service possible. For over a decade we have invested in the future of our clients by providing them with competitively priced products, professional services, expert service and quality support.

We recognize that no two businesses are alike, and will not try to push cookie-cutter solutions on our clients. We'll research your needs, consider each aspect of your business and provide you with a complete turnkey solution that addresses your specific requirements and budget.

Vulcan Logic has everything you need to provide your business with complete system integration and IT solutions. We can handle all your IT needs, from hardware to software to systems design and consulting.

We Can Help

Vulcan Logic can help your company:

- *Manage and protect your IT investment*
- *Share information, even between disparate and/or legacy systems*
- *Share office resources*
- *Streamline and/or automate operations*
- *Improve productivity*
- *Manage and secure data*
- *Improve communication*
- *Harness the power of the Internet*

*... and much more. †Visit our Web site at **www.vulcanlogic.com** for more information. Or contact us by email at **info@vulcanlogic.com** or by telephone at **(305) 865-4918** to discuss your needs and schedule a free consultation.*

Computer Consulting Services
Custom Programming
Networking
Mobile Computing
System Design & Integration
Training & Support
Web Site Design & Hosting
Equipment & Supplies

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Summary of Service Offerings

VULCAN LOGIC
INFORMATION TECHNOLOGY SOLUTIONS



Tel: (305) 865-4918
www.vulcanlogic.com

YOUR ONE-STOP COMPUTING SOLUTIONS CENTER™

Summary of Services

We at Vulcan Logic strive to be your one-stop computing solutions center™. To that end, we have assembled a comprehensive list of service offerings to give small and medium business owners a level of computer service usually only found at companies with dedicated Information Systems support staff.

As your one-stop computer experts, we can provide you with the following services:

Consulting

- Project assessment / needs analysis
- Project management
- Strategic planning
- IT vendor and product evaluation
- Software Asset Management (Licensing)
- Disaster planning
- System design and integration

Desktop PC Services and Support

- PC hardware installation / configuration / upgrades
- Customized hardware (built to customer's specifications)
- Software installation / configuration / upgrades
- Data migration / data backup
- Security / virus protection
- Remote Access
- Support for legacy DOS®, Windows® 3.x and Windows® 95 systems¹
- Support for Windows® 98 / Me / 2000 / NT® / XP systems
- Support for Linux® systems

(1) Support for legacy systems and discontinued software and hardware may be limited by the resources available.

(2) Some services may be provided by outside vendors under contract with Vulcan Logic. (3) Coming soon.

Server PC Services and Support

- Server PC hardware installation / configuration / upgrades
- Installation, configuration and support for Windows NT® / 2000 / SBS / IIS / Exchange / BackOffice
- Support for Linux / Unix® systems
- Network integration of desktop PCs (users, policies, profiles, shared resources)
- Network integration of Windows and Unix servers (via NFS and/or SMB)

Unix Systems Services and Support

- We provide installation, configuration, administration and training for
- AIX® (3, 4, 5L) on IBM RS/6000® (p-series) hardware
- SCO (UnixWare® / OpenServer® / Open UNIX®) / Caldera
- Linux (Red Hat)

Mobile Computing

- Wireless networking
- Mobile device integration into existing systems
- Support for Palm OS® and Windows CE mobile devices

Networking

- Network design
- Network deployment (including cabling)
- Wireless network design / deployment
- Network maintenance and support
- Network management
- Network troubleshooting
- LAN-to-WAN connectivity
- LAN-to-Internet connectivity
- Remote access
- Virtual Private Networking (VPN)
- Network upgrades
- Network printing
- Network storage / Storage Area Networks (SANs)
- Network / enterprise backup

- Network security
- Virus protection
- Support for Windows NT®, Windows® 2000, Linux®, Unix® and heterogeneous networks

Internet Solutions

- Web site / Intranet site design and development
- Web site hosting and maintenance
- Web site promotion and search engine placement
- Web database and application development
- Web site translation / localization
- Custom Web programming
- Domain name registration
- Internet email (SMTP / POP / IMAP)
- Mailing lists
- Newsgroup (NNTP) services
- File transfer (FTP) services
- Internet access³

Off-the-Shelf Application Support

- Installation, integration and support for:
 - Microsoft® Office (Word / Excel / PowerPoint® / Outlook® / Access), MapPoint®, Visio®, Project
 - Intuit QuickBooks®
 - OPEN SYSTEMS® Accounting Software (OSAS®)
- Installation, integration, and support for most other prepackaged (off-the-shelf) applications for Windows® and Unix® systems
- Customization (where possible) of applications

Custom Application Development

- Custom Microsoft® Office solutions (Outlook®, Access, Excel and Word)
- Custom Microsoft Visual Basic® / VBA programs
- Custom BBx® (PRO/5®, VPRO/5®, BBJ®) solutions
- OSAS® customization and integration
- Solutions for QuickBooks®
- Custom Perl, C, and C++ programs
- Custom Unix® shell scripts (bsh, ksh, bash)
- Custom Windows NT® / 2000 / XP scripts

Database Development / Integration

- ODBC / JDBC solutions to unlock your legacy

data

- Microsoft® Access / SQL Server database setup
- MySQL® database setup / PHP scripting
- IBM DB2® / Informix® support

Training / Help Desk

- Computer-based, Internet-based, and classroom training² is available for most popular systems and application programs
- Certification training (CompTIA, MCSE, CCNA, etc.) is also available
- Custom, on-site training programs can be tailored to clients' needs
- Help Desk support handles users' questions directly

Service and Support

- On-site and in-house hardware and software maintenance and upgrades
- Remote diagnosis and support
- Service and repair of disabled systems and networks
- Service / Preventive Maintenance plans
- Customer Help Desk and Hardware Support hotlines
- 24-hour incident-based online PC support²
- 24-hour subscription-based PC support²

Equipment and Supplies

- Equipment purchasing
- Supplies replenishment (printer ribbons, cartridges, and other consumables; diskettes; magnetic tape; CD / DVD media)

If you require a service not mentioned here, or your current system isn't listed, we might still be able to provide you with the services you need. We have experience in dealing with older and obsolete legacy systems, and in many cases are able to develop interfaces between platforms / languages and software applications. Visit our Web site at www.vulcanlogic.com for more information. Or contact us by email at info@vulcanlogic.com or by telephone at **(305) 865-4918** to discuss your needs and schedule a free consultation.